

Terms and Conditions for Middletown Health, Wellness, Chiropractic P.C.

Effective Date: 11/22/24

Introduction Welcome to Middletown Health, Wellness, Chiropractic P.C. By accessing or using our services, you agree to comply with and be bound by these Terms and Conditions. If you do not agree to these terms, please refrain from using our services.

These Terms and Conditions govern your use of our space, chiropractic services, wellness programs, and other related offerings. Our services are provided by licensed professionals, and we are committed to delivering quality care in a safe, professional, and respectful environment.

1. Services Provided

Middletown Health, Wellness, Chiropractic offers chiropractic care, wellness services, and associated treatments. Our services may include:

- Chiropractic adjustments
- SoftWave Tissue Regeneration
- Nutritional counseling
- Wellness programs and lifestyle coaching
- Massage therapy
- Other related services as deemed appropriate by our licensed practitioners

2. Client Responsibilities

As a client, you agree to the following:

- Provide accurate, honest, and complete health information to assist in diagnosis and treatment.
- Follow treatment plans and recommendations provided by your chiropractor and other healthcare professionals.
- Notify our office immediately of any changes to your medical history or health status that may affect your treatment.
- Respect the privacy and confidentiality of other clients and staff at our facility.
- Attend scheduled appointments on time. If you need to reschedule or cancel, please do so at least 24 hours in advance to avoid cancellation fees.
- Respect and Professionalism: All visitors and patients are expected to treat all staff, practitioners, and fellow patients with courtesy, respect, and professionalism always. Abusive, threatening, or inappropriate behavior will not be tolerated.

3. Fees and Payment

- All services are provided at the rates disclosed to you before treatment. We accept various forms of payment, including [list payment methods, e.g., credit/debit cards, insurance, etc.].
- Payment is due at the time of service unless prior arrangements have been made.
- We may charge a fee for missed appointments or cancellations made less than 24 hours in advance. The fee will be outlined on our cancellation policy page.
- Insurance coverage may vary. It is the client's responsibility to verify insurance coverage before the appointment. We will assist with billing and filing claims, but we are not responsible for any discrepancies with your insurance provider.

4. Privacy and Confidentiality

We value your privacy and are committed to maintaining the confidentiality of your personal and medical information. Our practice follows all applicable healthcare privacy laws, including the Health Insurance Portability and Accountability Act (HIPAA), to protect your sensitive data.

- Your personal and health information will be used solely for treatment purposes, billing, and appointment management.
- We will not disclose your personal information to any third parties without your consent, except where required by law.

5. Informed Consent

Prior to receiving any chiropractic or wellness treatment, you will be asked to sign an informed consent form. This form outlines the potential risks and benefits of the treatment and confirms that you understand the nature of the services being provided.

By signing this form, you agree that you are voluntarily seeking treatment and understand the risks involved.

6. Health Risks and Limitations

Chiropractic care and wellness services may have some risks associated with them. While these risks are generally minimal, you acknowledge that:

- No treatment is without risk, and you have discussed the potential risks and benefits with your chiropractor.
- You are responsible for informing your chiropractor about any health conditions that may affect your treatment (e.g., pregnancy, osteoporosis, or other medical conditions).
- Middletown Health, Wellness, Chiropractic P.C. is not liable for any adverse effects resulting from failure to follow treatment recommendations or failure to disclose relevant medical history.

7. Limitations of Liability

Middletown Health, Wellness, Chiropractic P.C. is committed to providing high-quality care, but we are not responsible for any direct, indirect, incidental, or consequential damages resulting from the use of our services, including:

- Injury or harm arising from not following instructions or recommendations.
- Misunderstanding or misuse of treatment plans.
- Delays in scheduling or unforeseen changes to your appointment.

8. Termination of Services

Middletown Health, Wellness, Chiropractic P.C. reserves the right to discontinue services if:

- You fail to comply with our policies, including payment, cancellation, or appointment requirements.
- There is a conflict of interest, or we believe that we cannot safely provide care.
- You engage in disruptive or inappropriate behavior towards our staff or other clients.

9. Modifications to Terms and Conditions

We reserve the right to update, modify, or change these Terms and Conditions at any time. Any updates will be posted on our website with an updated effective date. By continuing to use our services after such changes, you agree to abide by the revised terms.

10. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of [State/Country]. Any disputes arising from the use of our services will be subject to the exclusive jurisdiction of the courts in [Location].

11. Contact Information

For questions or concerns regarding these Terms and Conditions, please contact us at:

Middletown Health, Wellness, Chiropractic P.C.

450 E. Main St. Middletown, NY 10940

845-344-0444